



Shahmir Javed

Goal-Orientated Performer

London, UK

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Languages

English (Native)

Urdu (Fluent)

Arabic (Basic)

About

An ambitious and goal orientated performer who will always provide my customers with impeccable quality service that meets their needs and expectations. My communication, compassion and people-centric nature has afforded me excellent interpersonal skills.

BRANDS WORKED WITH

Amzoc Marketing

GLENDALE HYDE PARK HOTEL;

H&M

Indeed Flex

Prince Sultan Steakhouse

Experience

● Brand Ambassador

Amzoc Marketing | Oct 2023 - Nov 2023

- Partnered with other businesses to create joint promotional initiatives
- Increased brand awareness by 5% through successful execution of promotional campaigns and events.
- Created an effective storytelling narrative that inspired donors to contribute to the cause

● Front Desk | Receptionist

GLENDALE HYDE PARK HOTEL; | Jan 2023 - Aug 2023

- Governed the concierge and ensured a professional and welcoming environment for customers.
- Effectively handled a high volume of tasks, including answering phone calls, responding to emails, and addressing guest inquiries.
- Provided administrative support to hotel management by maintaining records, updating guest profiles, and assisting in various office tasks.



● Sales Assistant

H&M | May 2022 - Dec 2022

- Assisted in inventory management by monitoring stock levels, conducting regular stock checks, and restocking merchandise as needed.
- Managed cash transactions accurately and efficiently, ensuring a seamless checkout process for customers.
- Addressed customer concerns and inquiries in a timely and professional manner, consistently achieving high customer satisfaction ratings.



● Agent

Indeed Flex | Feb 2021 - Jan 2022

- Interacted professionally with clients and customers, delivering outstanding customer service.
- Collaborated seamlessly with fellow Bexible staff members and client teams to ensure efficient workflow and task completion.
- Successfully fulfilled diverse roles across multiple industries, showcasing adaptability and versatility.

● Host/Waiter

Prince Sultan Steakhouse | Jul 2020 - May 2021

- Provided attentive and personalised service to ensure a memorable dining experience.
- Effectively address customer inquiries, make recommendations, and accommodate special requests, resulting in consistently positive feedback.
- Prioritise effective communication to prevent errors and guarantee a smooth dining experience for guests.

Education & Training

2003

● **British International School Riyadh**

General Education,

2020 - 2024

● **Birkbeck College, University of London**

Financial Economics,