



Patricija Herberga

Incredibly talented and dedicated, with a strong work ethic and a passion for learning.

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Languages

- English (Fluent)
- Latvian (Native)
- Russian (Basic)

About

With experience at Morrisons Superstore and Sue Ryder's Charity Store, I excel in till work, customer service, and product knowledge. Fluent in English, Latvian, and Russian, I'm adept at adapting to fast-paced environments, ensuring customer satisfaction through effective teamwork.

BRANDS WORKED WITH

- Morrisons superstore
- Constellation
- Berry Agency
- Lion Pub
- Matrix Anna Hair & Beauty
- Sue Ryders Charity Store.
- Julius & Julius and Associates LLP

Experience

● Customer Assistant, Morrisons

Morrisons superstore | Dec 2023 - Jan 2024

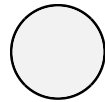
- Till work
- Self check out experience
- Click and collect and deliveroo orders
- Team work



● hospitality staff

Constellation | May 2022 - Oct 2022

- Waitressing experience
- Drink knowledge
- Working in busy london stadiums
- Bartending in vip boxes



● hospitality staff and team leader/supervisor

Berry Agency | Oct 2021 - Now

- Worked in busy environments such as stadiums and horse racing grounds
- Team leading experience and managing staff
- Bar experience

● bartender

Lion Pub | Jun 2021 - Dec 2022

- Serve customers
- Knowledge of soft and alcoholic drinks
- Working in a busy environment
- Opening and closing responsibilities
- Back of bar knowledge such as changing kegs and gasses

● Admin

Julius & Julius and Associates LLP | Jun 2019 - Sep 2019

Support (Trainee) Part-Time.

- Manage invoices and document all processes and systems.
- Answering phone calls and replying to emails.
- Giving administrative support such as: filing, supporting with self-assessment for clients, updating client's data on a data base, using the practice management software in a day to day tasks.

● Salon. (Salon Assistant) - (Work Experience)

Matrix Anna Hair & Beauty | Sep 2018 - Sep 2018

- Welcomed customers in a calm and friendly manner.
- Sweep, sanitize and disinfect the salon premises on a daily basis.
- Update customers on current beauty products and items.

- Ensure total customer satisfaction with salon services such as: Staying in touch with the customer, consultation and paying attention to detail to show how much they value their customer experience.

- **Store Assistance**

Sue Ryders Charity Store. | Nov 2017 - Apr 2018

- Assistance to store manager in a day-to-day task.
- Greet and welcome customers to the store.
- Assist store staff in displaying products.
- Assist and help customers in locating items in the store.
- Inspect items and products for any damages.
- Maintain the store area neat and clean.
- Maintain best standards in providing customer services in a store setting.
- Observing health and safety at work environment

Education & Training

- **University of Northampton**

Undergraduate,