



John Abulume

Charismatic, enthusiastic, resilient, respectful

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Languages

English

About

With a strong background in customer service and sales, I've excelled as a Brand Ambassador and Team Specialist, adept at upselling and thriving under pressure. Proficient in various retail environments, I bring patience, excellent communication skills, and the ability to work harmoniously in teams.

BRANDS WORKED WITH

- Mansa Marketing
- Ole & Steen Strand
- Haute Dolci

Experience



● brand ambassador

Mansa Marketing | Apr 2024 - May 2024

- customer service
- customer acquisition
- the ability to work well with others.
- patience and the ability to remain calm in stressful situations.
- to be thorough and pay attention to detail.
- sensitivity and understanding.
- persuading and negotiating skills.
- the ability to use your initiative.
- excellent verbal communication skills.

● team member

Ole & Steen Strand | Aug 2023 - Apr 2024

- Barista,
- Hospitality,
- customer service
- Upselling and marketing products
- Key responsibilities: restocking, serving customers, enforcing health & safety, closing & opening store



● team member

Haute Dolci | Dec 2022 - Apr 2023

- Bar staff(mocktails,milkshakes,smoothies)
- front of house,
- customer service
- barista
- Cleaning and assisting the closing and opening of a store.
- Organizing stock
- Customer service
- Delegation