



Paul Mavuma

Retail Assistant

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Languages

English

About

With a proven track record at Primark and Jobs Card Factory, I excel in providing exceptional customer service, handling sales transactions efficiently, and creating impactful merchandise displays. Fluent in basic English, I thrive in dynamic retail settings, bringing adaptability and a commitment to enhancing the shopping experience.

BRANDS WORKED WITH

- Jobs Card factory
- Luna Park Funfair Brent Cross
- Primark
- Winter Wonderland

Experience

Retail assistant

Jobs Card factory | Sep 2023 - Oct 2023

Roles and Responsibilities:

- Providing excellent customer service at all times to the customers
- Process all sales politely, efficiently and accurately whilst upselling on till products
- Price and merchandise stock and products correctly
- To work with the team unloading and unpacking the deliveries
- To assist with stock



Retail assistant

Primark | Nov 2021 - Jan 2022

Roles and Responsibilities:

- Customer service
- Stocking products and merchandising
- Greeting customers and answering questions regarding styles
- Organising displays
- Completing transaction



Ride operator

Winter Wonderland | Nov 2021 - Dec 2021

Roles and Responsibilities:

- Reporting for duty
- Ride is kept clean and tidy at all times
- Monitoring and assisting the queue lines
- Communicating the services facilities to the customers
- Observing all safety procedures and rules

Fairground worker

Luna Park Funfair Brent Cross | Jul 2021 - Sep 2021

Roles and Responsibilities:

- Operate and supervise zorbing water ball ride
- Ensuring that area is always kept clean and free from obstruction
- Collecting tokens from customers in exchange for the ride
- Making sure that the customers are wearing the harness for health and safety
- Provide customer service

Education & Training

2021 - 2023

SCL Education Group NCFE

Level 3 Diploma in Sport and Physical Activity,

2016 - 2021 ● Cardinal Wiseman Catholic School
GCSE's,