



Fotima Rafikova

I am responsible for my work

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Languages

- Russian (Work Proficiency)
- English (Fluent)
- Persian (Fluent)
- Uzbek (Native)

About

With my background as a Corporate Chef at The Abercorn Arms, I've mastered customer service, inventory management, and hygiene standards. Keen to apply these skills in retail, I bring dedication and the ability to thrive in fast-paced environments.

BRANDS WORKED WITH

The Abercorn Arms .

Experience

- Chef**
The Abercorn Arms . | Sep 2022 - Now
 - Met high standards of food hygiene and safety.
 - Demonstrated respect, friendliness and willingness to help wherever needed.
 - Engaged with stakeholders to build relationships and brand awareness.
 - Applied positive customer service approach to increase satisfaction levels.
 - Monitored and updated stock levels and inventory databases.

Education & Training

- 2023 - 2024 ● **West Thames College**
Level 2 in Gateway Business Management,
- 2022 - 2022 ● **Queen's English School**
B2 in English,
- 2017 - 2020 ● **SAMARKAND BANK COLLEGE**
Level 2 in Accounting and Audit,