



Jochebed Wembi

Retail assistant

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Languages

- French
- English
- Lingala

About

With proven expertise at H&M and ZARA, I specialise in enhancing customer engagement, achieving sales targets, and maintaining store presentation. My ability to communicate in English, French, and Lingala allows me to connect with a diverse clientele, creating personalised shopping experiences that drive results.

BRANDS WORKED WITH

- H&M
- ZARA

Experience



● sales Assistant

H&M | Mar 2021 - Sep 2021

- Engaging with customers
- Stock checks
- Ensuring work environment is kept clean and tidying
- Meeting targets

H&M – sales Assistant

- Greeting customers upon entering the store
- Stock checking.
- Assisting cashiers
- Tracking and reporting record of sales

● Admin assistant

Ealing Hospital | Jul 2021 - Aug 2021

- Providing administrative support
- Answering phone calls
- Schedule meetings and support visitors
- Shack events
- Retail and hospitality experience
- - Engaging with customers
- - Meeting needs
- - Taking orders
- - Managing tasks
- - Time management

Bondi Green

- greeting and serving customers
- providing detailed information on menus
- multi-tasking various front-of-the-house duties
- collecting the bill

Blue arrow

Retail and Hospitality experience

- Engaging with customers
- Meeting needs
- Taking orders
- Managing tasks
- Time management

● Healthcare assistant

BYS Care & Training | Jun 2021 - Jul 2021

Roles and Responsibilities:

- Making sure they had their medication
- Monitoring patients and performing basic health checks
- Making patients feel comfortable
- Washing and dressing patients, serving meals and assist with feed
- Helping patients to move around



● sales Assistant

ZARA |

- greeting and assisting the customers as well as maintaining the appearance of the store and the merchandise.
- Engaging with customers
- Meeting customer needs
- Helping customers select products.
- Directing & escorting customers to racks and counters.

Bone Daddies – waitress 1. Engaging with customers 2. Catering to customer needs 3. Demonstrated excellent customer service. 4. Serving customers 5. Taking orders and payments 6. Providing detailed information on menus.

Education & Training

2020 - 2022

● St Charles Catholic Sixth form college

BTEC Level 3 Health & Social care Extended Diploma,

2015 - 2020

● Queensmead School

GCSE's,