

Waseem Kabiri

Customer Service Advisor

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Languages

English (Fluent)

About

Energetic retail professional with experience as a cashier at Asda and customer care advisor in a luxury hotel. Skilled in transactions, creating welcoming environments, and excelling in fast-paced settings while delivering exceptional customer service. Proficient in complaint handling, upselling, and inventory control.

BRANDS WORKED WITH

- Asda
- Lansbury Heritage Hotel

Experience



Cashier

Asda | Nov 2023 - Feb 2024

- Learned how to handle and complete customer transactions.
- Created a friendly environment with my co-workers.

Customer service advisor

Lansbury Heritage Hotel | Jun 2022 - Sep 2023

- Showcased my ability to deal with customer demands in a luxury hotel.
- Greeted customers as they entered the hotel and helped when needed.
- Maintained positive communication with customers to ensure the best possible experience in the hotel.
- Proved I can work well with co-workers.
- Helped to build my interpersonal skills.
- Learnt how to operate efficiently in a fast-paced environment.
- Gained experience in a high-quality environment.

Education & Training

2021 - 2023 ● **Wanstead High School**

A-level,

2016 - 2021 ● **Wanstead High School**

GCSE:,