



Sara Marin

General Manager

📍 London, UK

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Languages

English (Fluent)

French (Fluent)

Spanish (Native)

About

Experienced and results-oriented Retail Manager. Motivated professional with strengths in supervising and developing employees and promoting optimal customer service. Adept in employee relations, managers training, inventory organization, and visual merchandising. Prepared, organized, and trained in product knowledge, Employee Relations and store regulations. Committed to creating an environment that is conducive to achieving increased sales, team and customer satisfaction.

BRANDS WORKED WITH

April Technologies

Pull&bear Itx Uk

Experience

● **Flagship General Manager**

Pull&bear Itx Uk | Nov 2021 - Now

- Managing a successful store environment and a staff of 35+ employees.
- Stock and sales management.
- Sales, hours & productivity.
- Security and shrinkage, cash desk and administration management, Health and Safety.
- Customer service.
- People management procedures: payroll, rotas, ER processes, recruitment, learning and development, performance reviews. Developing and motivating the team, giving and receiving constructive feedback with a positive manner.
- Communication with Head Office, Product Managers, Brand Manager/HR Manager and store with relevant follow-ups.
- Training of future managers for other stores, internal and external candidates.

● **General Manager**

Pull&bear Itx Uk | May 2021 - Nov 2021

● **Deputy Manager**

Pull&bear Itx Uk | Oct 2020 - Apr 2021

● **Supervisor**

Pull&bear Itx Uk | Dec 2019 - Sep 2020

● **Sales Assistant**

Pull&bear Itx Uk | Nov 2018 - Nov 2019

● **Contracts operator and trainer**

April Technologies | Sep 2016 - Oct 2018