

Iona Miller

graphic communication design student

[View profile on Dweet](#)

Languages

English

About

With customer service experience at Nike and Tesco Extra, I thrive in dynamic retail settings, excelling in customer interactions and hitting targets. Skilled in various store departments, I'm passionate about delivering exceptional service in high street and outlet environments across diverse product categories.

BRANDS WORKED WITH

Nike

Tesco Extra

Experience



● sales advisor

Nike | Oct 2022 - Now

Nike are the world's largest supplier of athletic shoes and apparel and a major manufacturer of sports equipment

● Guala Closures Group | Oct 2021 - Sep 2022

Guala Closures are the world's leading producers of specialty bottle closures providing innovations in luxury closures for the drinks industry.

● DESIGN TECHNICAL SPECIALIST

Guala Closures Group | Oct 2021 - Sep 2022

- I provided the technical design for all manufacturing processes with specific focus on coating, printing, plate production, drawings, finishing and manage any specified trials and development tasks.
- Responsible for supporting and delivering the initial design concepts to manufacture; whilst ensuring the design standards are maintained and time-scales are met.
- I lead design project management to optimise the final output and ensure high quality to delivery to my customers

● CUSTOMER SERVICE ASSISTANT

Tesco Extra | Sep 2020 - Oct 2021

- My main responsibilities were to assist customers and ensure their expectations are met, while focusing on hitting targets while working within to ensure the best quality service.
- Maintain knowledge of various store departments and able to operate cash register for regular transactions.
- Delivered high quality of service while serving customers within the click and collect department

● DESIGN TECHNICAL SPECIALIST

|

- I provided the technical design for all manufacturing processes with specific focus on coating, printing, plate production, drawings, finishing and manage any specified trials and development tasks.

PROFESSIONAL EXPERIENCE - CONTINUED

Education & Training

2022 - 2025

● Central Saint Martins

Bachelor of Arts in Communication,

2019 - 2021

● City of Glasgow College

HND Visual communication,