

Francis Nwobi

Representative

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Languages

English (Native)

About

I bring strong customer service skills from my background in client relations and as a flight crew member. Experienced in fast-paced environments, I'm adept at product setup, cash handling, and inventory control, making me well-suited for dynamic retail sales roles.

BRANDS WORKED WITH

ValueJet Airline

Sea Delight

kinz cosmetics

Experience

● CABIN CREW

ValueJet Airline | Jan 2022 - Jan 2024

. collaborated in conducting pre-flight safety demonstration and emergency exit and providing information about emergency procedures, the location of emergency exits and how to use safety equipment's. . collaborated in the conducting of security checks to ensure passengers follow safety regulations regarding seatbelts, seat positions and electronic devices. . monitored the cabin for any signs of unruly behaviour or security threats, follow protocols for handling disruptive passengers and reports incident to the flight desk crew. . completed required paperwork and reports, including incidents reports, inventory checks and other documentation related to flight activities. . assisted passengers in finding seats, stowing luggage's and provide support to those with special needs.



● CLIENT RELATION REPRESENTATIVE

Sea Delight | Dec 2018 - Dec 2021

. Adhered to company policies, industry regulations and handled sensitive information when dealing with clients. . Developed strategies to retain clients and build long term relationships for the growth of the company. . Gather clients feedback to identify area for improvement and enhance products, services or processes and then gets to communicate them to the relevant and appropriate teams. . I collaborated with internal teams and utilized clients' insights to enhance company strategies and get to align client's efforts with business goals. . Assisted new clients in the onboarding process, providing information's and supports to ensure a smooth transition and understanding of company policies.

Education & Training

2024 - 2024

● University of Hertfordshire

Master of Laws,

2018 - 2021

● Chukwuemeka Odumegwu Ojukwu University

Bachelor of Science,