



Marc Mendoza

Athlete willing to learn and absorb knowledge

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Languages

English

About

With experience in fast-paced retail and hospitality, I excel in customer service, adept at creating a positive shopping environment. Fluent in English, my skills range from sales assistance to problem-solving under pressure, ensuring guest satisfaction at all times.

BRANDS WORKED WITH

- Holiday Inn Express
- Nike Campaign
- St. Helen's Catholic Primary School

Experience

● Sales assistant

| Apr 2023 - Now

Results

- Able to maintain a welcoming and professional atmosphere, ensuring guest satisfaction throughout their stay.
- Ability to adapt to any casualties during a shift, enabling me to take initiative and think quickly.
- Developed problem-solving abilities that enable me to put an outstanding response to unanticipated situations within the shift. Duties
- Assist with the complete setup and breakdown of the table set up.
- Delivering outstanding waiting service to satisfy customers.
- Carry dirty plates, glasses and silverware to the kitchen for cleaning.



● Food and Beverage Assistant

Holiday Inn Express | Jul 2022 - Nov 2022

Results

- Allowed me to multitask and work under pressure through serving food and drinks
- Provided the optimal customer experience by accurately taking customer's orders and safely handling food, while simultaneously enhancing customer service and verbal communication skills.
- Upkeeping a clean environment for all customers to maintain quality assurance procedures and protocol. Duties
- Preparing tables by setting up linens, silverware and glasses
- Providing excellent customer service to guests
- Cleaning, sanitising dishes and cutlery to consistently keep adequate supplies on hand for expected customer loads.

● Assistant Basketball Coach (Volunteer)

St. Helen's Catholic Primary School | Apr 2021 - Jul 2021

Results

- Gained leadership skills by teaching young children, organizing them whilst undertaking administrative tasks.
- Maintained a safe and secure coaching environment, while simultaneously supervising good behavior and conduct.
- Built skills to communicate, collaborate and educate all children in the club. Duties
- Ensuring children's safety, whilst simultaneously maintaining an ordered basketball session
- Providing a safe environment for kids to use.
- Working under a teachers direction to guarantee childrens comfortability.

● Model

Nike Campaign | Oct 2018 - Oct 2018

Results

- A strong athletic physique and fitness level to showcase Nike's sportswear effectively.
- Ability to pose and convey different emotions and movements in front of the camera.
- Willingness to follow directions from the photographer and creative

team.

Comfortable working in a team environment and collaborating with other models.

Professionalism and punctuality to ensure a smooth and efficient photoshoot.

Confidence and a positive attitude to represent the Nike brand with enthusiasm.

Knowledge of different sports and athletic movements to bring authenticity to the shoot.

Education & Training

2021 - 2022 ● **North Cross High School**

Biology (B+),,

2020 - 2021 ● **New City College**

Level 3 Foundation Diploma in Sport - Distinction,

2015 - 2020 ● **St Bonaventure's Secondary School**

9 GCSEs including English Language (5), Math (4),