

Ibtisam Salihu

Sales Associate

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Languages

English

About

I am currently a student and I'm looking for a part time job, I study computer science which is cute and fun to debug code only sometimes, but if it were up to me I would've been studying a fashion degree or something around that industry. Most recently I have taken an interest in luxury watches and have been networking with many traders to learn about them. My favourite watch has always been a oyster perpetual Rolex , a simple date just but not two tone, just all steel or silver or platinum but not gold. I also like reading I just finished read A Thousand Splendid Suns and I'm not going to be okay ever again, I cried for like 4 days and I still can't get over it. I also like to make tiktoks I used to make day in the life and tiktoks about my outfit and I amassed over 5000 followers in under 2 months but I eventually deleted all my posts because I no longer wanted to be on social media too much it was consuming my life. But it was definitely fun.

BRANDS WORKED WITH

Arabian Oud

Estee Lauder- MUA

Harrods

M&S

Experience



● Sales Assistant

Harrods | Oct 2022 - Sep 2023

- Worked in luxury stores providing bespoke services to high class clientele
- Had to retain/recall large amounts of information on products or services available for customers
- Greet customers as they enter the store
- Maintain a neat and organised display of clothing items ensuring the floor looks visually appealing
- Handle customer complaints and concerns professionally aiming to resolve issues to their satisfaction

● Sales Associate

Estee Lauder- MUA | Oct 2021 - Sep 2022

- Worked as an MUA providing makeup services to clients e.g. colour matching or providing expertise on a product specific for each customer
- Build relationships with clients
- Clean makeup area and keep counter full of stock and ready for customers at any time



● Sales Associate

Arabian Oud | Feb 2021 - Sep 2021

- Retain information on about each perfumes notes and prices
- Know products well so I could recommend certain perfumes to customers if the product they wanted was not in stock
- Greet customers as they walk in

● Sales Associate

M&S | Jan 2019 - Jan 2020

- In charge of section of store and had to maintain cleanliness of that area
- Alended to customers on the shop floor
- Worked on the till handling cash and servicing customers