



Mariam Nur

Luxury Sales Assistant

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Languages

English

About

Results-oriented Sales Advisor and positive Care Assistant with 7+ years of experience in fast-moving, active environments. Build great work surroundings and keep up with strong client relationships, exceed sales targets and help others by making a positive difference in their lives everyday. Interested in growth and working all fields of profession while maintaining a focus on forensic science.

BRANDS WORKED WITH

- Active Care
- ARTISAN PEOPLE
- Avery Homes, Care
- Clarks
- Draycott Nursing
- Goldbeaters Primary School
- Golden Tours
- Hartwig Care
- John Lewis
- Kuro Kids, Afterschool Nanny
- Mint People
- Specsavers
- Superdrug
- Wilson James
- Work

Experience



● Multi-skilled Hospitality Staff

Mint People | Feb 2023 - Now

Assisted in greeting and seating guests, providing information to employees, and helped handle disputes.

Serves clients, clears tables, and inquires about their satisfaction with the service.

Served alcohol, beverages, and food with an exceptional level of customer service and professionalism. Furthermore, I made sure that the foods were served appropriately in case the client had a food allergy or made a specific request.

Handled heavy trays filled with several meals or dirty plates that were taken back from the dining hall.

Engage with the client to ensure an enjoyable experience

● Luxury Sales Assistant

ARTISAN PEOPLE | Apr 2023 - Aug 2023

Brand ambassador for several largest luxury cosmetics brands in the world, such as; Augustinus Bader, Pat Mcgrath, Kylie, Huda Beauty, Hourglass, etc.

Provided excellent customer service and aided customers with issues on a regular schedule.

Made a presentable work area and make-up desk

Stock intake.

Exceed daily/weekly sales targets.



● Passenger Service Agent

Wilson James | Aug 2022 - Oct 2022

Assisted passengers with reduced mobility and any difficulties in and around the airport.

Consistently delivered the highest level of customer service.

Ensured compliance in both the airline and airport policies.

Worked with the British Airways team when there were flight cancellations.

● Care Assistant

Draycott Nursing | Jul 2021 - May 2022

Engage in personal care, perform tasks around the home such as cleaning and stocking their shopping.

Improved care plans amongst clients.

Have created meal plans, exercises, helped with their social calendars.

Assisted them with social and physical activities.

Provided support such as giving guidance and reassurance.

Gave assistance to ambulance services when needed.



● Health Care Assistant

Active Care | Mar 2020 - Feb 2021

Assisted an elderly female in her own home with all possible care.

Practical tasks such as tidying the house, doing washing, ironing, cooking meals and shopping.

Emotional support such as providing a listening ear, giving support and advice.

Supported her with social activities outside the house

Maintaining her tracheostomy every 2 hours.

● Care Assistance

Avery Homes, Care | Oct 2019 - Mar 2020

Assisted all ranges elderly male and females in the care home with all personal and general care.

Undergoing activities with outside entertainment.

Performed tasks such as bed making, meal preparation, laundry.

● Kuro Kids, Afterschool Nanny | Mar 2019 - Sep 2019

Creating a stimulating, nurturing, and safe environment for the children. Supervising the children's activities always. Planning and preparing meals and bottles for, and feed, the children. Dressing the children. Placing the children down for naps and bedtime. Bathing the children and changing diapers.



● Sales Representative

John Lewis | Nov 2018 - Jan 2019

Focused on achieving department sales targets through a focus on selling and the delivery of a market leading customer experience.

Added value to the efficient and profitable running of the department in order to achieve business and personal objectives, along with my branch and team members.

Ambassadors for the John Lewis brand, provided the level of customer service which makes us unrivaled in the marketplace.



● Sales Representative

Golden Tours | Mar 2018 - Sep 2018

Sold the Open Top Bus sightseeing, attractions and theater products.

Upgraded customers' existing tickets and promoting/selling other attraction tickets and tours

Worked as an acting supervisor.

Responsible for maintaining accurate records of all paper transactions.

Achieving daily/weekly sales targets.

● Work |

Education & Training

● Bentley Wood High School

6 GCSEs,

- **Barnet College Wood Street PASS**

BTEC Science Level 2,

- **Harrow College**

BTEC Science Level 3,

2020 - 2024

- **Kingston University and studying Forensic Science**

am currently,