



# Manoch Kalaiselvan

Lead UX/UI chez Buddy Buddy

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## Languages

English

## About

With a proven track record in customer service and transaction handling as a Crew Member and Shop Assistant, I excel at engaging customers positively and ensuring their satisfaction. Fluent in basic English, my experience across various retail settings has equipped me with versatile skills adaptable to any retail environment.

### BRANDS WORKED WITH

Balham Library

Food and Wine, Thornton Heath

Swan Marketing

Wimbledon McDonalds 1,3 the broadway SW19 1PS

## Experience



### ● Sales assistant

Swan Marketing | Feb 2024 - Mar 2024

- Very confident when speaking to customers
- Excellent teamwork with other colleagues
- When making a sale to a customer I was myself so they buy the product because of my personality and my confidence.
- Always making customers smile.

### ● Crew member

Wimbledon McDonalds 1,3 the broadway SW19 1PS | Dec 2022 - Mar 2024

- Hardworking individual who does what is said to do
- Handled cash counter
- Good with customers
- Always being polite and keep the customers happy
- Good at doing everything in the store
- Communicating with other staf and managers.

### ● Reading Buddy/General Assistant

Balham Library | Mar 2018 - Apr 2018

- Helped young children aged from 3-11 develop their language skill.
- Helped them with picking out diferent genres for them to experience wider range of books.
- Some of the young children required help with their English and maths homework which I assisted in.
- Helped the librarian organise books into their genres.
- Helped tidy the library to look more professional.

### ● Shop Assistant

Food and Wine, Thornton Heath | Jan 2018 - Jan 2018

- Communicated efectively to customers that came into the shop, greeting them when entering.
- Handled cash and card payments.
- Assisted with deliveries and stock, ensuring there were no discrepancies with the order.
- Assisted with stocking the shop, to ensure that it was presentable for customers.
- Knowledgeable in using the tills and being able to diferentiate between diferent items.
- Entrusted to manager the shop by myself for a few hours, assisting customers with any enquires they had.

## Education & Training

2020 - 2021

### ● Graveney sixform

Tooting, As level

2016 - 2021 ● Graveney School

5/6 GCSE's,