

# Ines Budzinski

Sales Assistant

[View profile on Dweet](#)

## Languages

English

## About

Highly organised and adaptable Sales Advisor with excellent communication and conflict resolution skills. Competent in team environment, maintaining stock levels, transactions process, and delivering the best customer service. Skilled at ordering supplies, maintaining merchandising protocol and food safety. Proficient in increasing customer satisfaction while improving store hygiene protocol and loss prevention strategies

### BRANDS WORKED WITH

distinctive bars

E. Leclerc

Le Chocolat Alain Ducasse

Splendid La Panne

## Experience



### ● SALES ADVISOR

Le Chocolat Alain Ducasse | Aug 2023 - Now

- Delivered an outstanding level of service to each customers by listening to their needs, preferences and answering questions.
- Handled cash transactions and stock levels by fulfilling orders supplies.
- Executed shop and shelf care, gift packaging and following the merchandising and food protocol.
- Communicated with my manager about loss prevention strategies. • Reached the store target of 50K a month.

### ● BAR STAFF

distinctive bars | Sep 2022 - Dec 2022

- Communicated with customers regarding their taste to deliver the most suitable drink suiting their palates while reaching the sales target.
- Mastered the basics of mixing drinks and creating custom cocktails.
- Maintained stock levels while working shifts.
- Trained new hires and managed the safety protocol as long as loss prevention.
- Delivered an exceptional customer service by communicating effectively and using conflict resolutions skills • Accommodated to a high volume of 2000 customers.

### ● RESTAURANT STAFF

Splendid La Panne | Jul 2021 - Aug 2022

- Presented exceptional knowledge of the art of cocktail mixing.
- Added new cocktails on the menu and sold at least 10 per days.
- Waitressed and delivered outstanding level of service to each customers by listening to concerns and finding solutions.
- Cleaned the dishes maintaining the food safety protocol.
- Maintained the stock level and ordered the amount of supplies needed each week.

### ● Store clerk

E. Leclerc | Jul 2018 - Aug 2019

- Responsible for cash handling, opening and closing of the registers at the start and end of my shift. • Maintained and arranged store displays.
- Maintained a clean, comfortable and presentable environment for customers.
- Communicated with both employees and customers to ensure the greatest overall satisfaction.
- Prioritized and micromanaged various tasks, while resolving various issues.

## Education & Training

2020 - 2025

### ● University of Kent

Undergraduate Degree, Law

2019 - 2020 ● **University of Kent**  
International Foundation Program , Law

2017 - 2019 ● **University of ULCO**  
LAW UNDERGRADUATE DEGREE,