



Yen Vu

Actively searching for a job within the Fashion Business industry.

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Links

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Languages

Japanese

English

Vietnamese

About

A highly outgoing and outspoken person, I carry great responsibilities for the job that I'm given. Motivated by creativity, I seek abundant knowledge to build my character.

BRANDS WORKED WITH

Ding Tea

Experience

● Barista

Ding Tea | Sep 2022 - Now

- Handled the POS system
- Handled phone calls and answering customer's enquiries
- Created drinks accurate to more than 20 recipes
- Greeting customers and ensuring good customer service
- Maintaining sanitization and cleaning the store when closing
- Ensuring all customers have a positive experience
- Team player
- Organising the workplace for safety. I have worked as a bubble tea barista in Camberwell, called Ding Tea. It gave me knowledge to handle an overwhelming number of customers and orders. I often handled the till and was responsible with handling cash while ensuring customers get the correct order they wanted. The indispensable experience I got from Ding Tea created my character to become calmer under pressure, providing hospitality. I also answered phone calls to answer customers' enquiries, which requires me to be more attentive and have good listening skills. Once I get used to new jobs, I am very proactive in the space that requires me to. As a hardworking,

Education & Training

2023 - 2027

● University of Arts of London

Bachelor of Science, Fashion Management

2021 - 2023

● Harris Girl's Academy East Dulwich

A-Levels:, English Literature, Business, Art & Design