



# Gabriel Gleaves

Sales assistant

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## Languages

- English
- Turkish
- Portuguese
- Arabic
- French
- Italian
- Catalan
- Spanish

## About

### BRANDS WORKED WITH

- Ahlan World Arabic Centre
- DOLCE AND GABBANA
- FRONT OF HOUSE SIFT AGENCY
- OF HOUSE Ottolenghi's Spitalfields

## Experience

### SPANISH TEACHER / ADMINISTRATIVE ASSISTANT

Ahlan World Arabic Centre | Mar 2022 - May 2022

- o Taught Spanish language to students and staff members in Arabic.
- o Enhanced teaching, presentation and public speaking skills.
- o Assisted staff members with administration work, created timetables for teachers and students, contacted prospective students and both edited and posted blog posts to be posted on social media outlets.
- o Experienced and partially practised the Islamic festivity of Ramadan whilst developing my knowledge of Egyptian society, traditions and customs.
- o Completed 8 weeks of intensive study of Media Arabic and Egyptian Colloquial Arabic through writing tasks and analysis of MSA and ECA news articles, entertainment programmes and music.

### DELI FRONT

OF HOUSE Ottolenghi's Spitalfields | Oct 2021 - Mar 2022

- o Delivered fast-paced and efficient service of dishes, baked goods and products inspired by Middle Eastern and Mediterranean gastronomy to guests in the Deli and adjoining restaurant.
- o Warmly welcomed guests into the Deli and restaurant and dealt with any queries in a friendly manner
- o Maintained high professional standards in a pressurised work environment.
- o Developed excellent interpersonal and service delivery skills.

### SALES ASSISTANT

DOLCE AND GABBANA | Jun 2018 - Aug 2018

- o Ensured fast-paced and high-quality customer service.
- o Communicated effectively with colleagues and managers to ensure each guest received the service emblematic of the Harrod's brand.
- o Utilized my Arabic, Spanish, Italian and French language skills to aid in the sale of each luxury item, by promoting the products on offer to the customer in their native language.
- o Drove sales through excellent customer engagement and product knowledge

### Front of House

FRONT OF HOUSE SIFT AGENCY | Jan 2018 - Jan 2019

- o Served drinks and food in a variety of hospitality establishments such as bars, clubs, restaurants, theatres and music venues.
  - o Maintained excellent professional and customer service standards
- PROFESSIONAL EXPERINCE CONT.

## Education & Training

### 2022 - 2023 ● SOAS, University of London

MA MIDDLE EASTERN STUDIES,

### 2017 - 2021 ● The University of Manchester

BA ARABIC AND A MODERN EUROPEAN LANGUAGE (SPANISH),

2007 - 2016 ● **Dulwich College**

Secondary Education,