



Urveesha Zalavadiya

Brand specialist at Victoria's Secret

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Languages

English (Fluent)

Hindi (Native)

Gujarati (Native)

About

With a strong background in retail sales at Victoria's Secret, I excel at providing outstanding customer service and promoting product sales. I thrive in fast-paced environments and demonstrate excellent teamwork and communication skills. Proficient in English, Hindi, and Gujarati.

BRANDS WORKED WITH

Victoria's Secret

Victoria's Secret

Experience



● Brand Specialist

Victoria's Secret | Jun 2023 - Now

Demonstrated that customers come first by serving them with a sense of urgency. Worked as a team member to provide the highest level of service to customers. Maintained friendly and professional customer interactions.

- Team-oriented retail sales associate who works well in a collaborative environment
- Excellent time management
- Quick decision making and great communication skills
- Team leadership
- Reliable and dependable
- Positive outlook
- Cheerful and energetic
- Energetically bra specialist



● Sales Assistant

Victoria's Secret | Apr 2023 - Now

Demonstrated that customers come first by serving them with a sense of urgency. Worked as a team member to provide the highest level of service to customers. Maintained friendly and professional customer interactions.

- Drives sales growth by flexing into multiple areas of the store including selling, cashiering, processing, replenishing and setting floor sets.
- Great skills in promoting products and boosting revenue by connecting with customers and effectively communicating sales recommendations.
- Well organised, reliable and experienced in setting up displays, restocking shelves and supporting other employees while needed.
- Great team work on the floor and focused on duties and responsibilities.



● Crew Member

Domino's Pizza | Feb 2023 - Mar 2023

- Great customer service and friendly behavior
- Outstanding communication skills
- Quick decision and resolving problems
- Team work and build good atmosphere at work
- Responsible for overseeing teams of customer service
- Worked the cash register
- Maintained a positive attitude

Education & Training

2023 - 2023

● De Montfort University

Msc in Computing,

2016 - 2019 ● **Veer Narmad South Gujarat University**

Bachelor's degree in Computer Applications in Computer Applications,