

Maye Ejiko

Team Lead - Cloud Team

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Languages

English

About

With a year's experience as Front of House Manager at Fenwick Ltd, I excel in customer service and personalised assistance. Skilled in maintaining high hygiene standards and visually appealing displays, my adaptability makes me well-suited for any retail setting.

BRANDS WORKED WITH

- Barclays Bank
- FENWICK LTD

Experience

- **Front of House Team Member**

FENWICK LTD | Jul 2022 - Now

- Direct interactions with customers allowing the provision of strong customer service and ensuring they have a positive experience
- A deep understanding of menu items and allergens which is vital in assisting customers with their choices and providing them with further information
- Arranged and maintained visually appealing displays, ensuring products were neatly organised.
- Provided personalised assistance to customers, addressing their enquiries and helping them make informed purchasing decisions.
- Maintaining high hygiene standards and paying attention to detail to meet customers expectations.

- **Intern Trainee**

Barclays Bank | Jul 2023 - Jul 2023

- Observed what takes place in the banking hall and the various issues customers may have with either their bank accounts or bank cards - Listened in on recorded calls and observed feedback being given
- Given to opportunity to add input and opinion on what employees could do better to sympathise with customers in distress - Sat behind the counter and noted the several security precautions that must be followed
- Shadowed daily activities of office staf to gain understanding of

Education & Training

2022 - 2024 ● **The Holy Cross School**

A-levels,

2017 - 2022 ● **The Holy Cross School**

GCSEs,