



Danish .

Digital Marketing Expert

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Languages

- English
- Punjabi
- Danish
- Urdu

About

Vibrant and customer-focused retail enthusiast with 2 years of experience in the industry. I thrive in the lively atmosphere of retail, where every interaction is an opportunity to brighten someone's day. Armed with a deep understanding of products and a knack for building rapport, I love guiding customers to find exactly what they need. Whether it's helping someone find the perfect outfit at Primark, the latest kicks at JD, or their groceries at Tesco or Sainsbury's

BRANDS WORKED WITH

- OD Doughnuts
- Outfitters

Experience

● Sales Assistant

OD Doughnuts | Aug 2023 - Dec 2023

Dealing and processing orders Boosted sales by offering selection guidance to customers Managed 50+ daily calls for orders Making effective strategies to complete the tasks Guaranteed high level of customer satisfaction through product knowledge



● Sales Assistant

Outfitters | Feb 2022 - Jul 2023

Increased seasonal event sales through targeted selling in line with current marketing initiatives and promotions Listened to customer needs and preferences to provide targeted advice, increasing sales opportunities. Handled customer complaints, providing appropriate solutions to guaranteed positive outcomes. Made customer service top priority over all other tasks.

Education & Training

2024 - 2024

● Ravensbourne University

Master of Science,

2017 - 2022

● Capital University

Bachelor of Science,