



# Sachin Mandiwal

Customer Service

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## Languages

Punjabi

Hindi

English

## About

With a background in customer care and freight brokering, I excel in issue resolution, upselling, and swift adaptation to dynamic retail scenarios. Multilingual in English, Hindi, and Punjabi, enhancing communication with diverse customers.

### BRANDS WORKED WITH

Ascent Logistics

## Experience



### ● Freight broker

Ascent Logistics | Jan 2019 - Sep 2023

As a broker my part was making cold calls and getting new customers.



### ● Customer care representative

Teleperformance | Jan 2018 - Jan 2020

Under this company i have worked for easy jet and uber eats customer care team

## Education & Training

2023 - 2024

### ● Coventry University

Bsc,

2016 - 2017

### ● Navjeeven school

High School Diploma,