



Shivang Parmar

Sales Assistant

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Languages

English

Hindi

Gujarati

About

With a strong background in retail, I excel at stock management, customer service, and store aesthetics. My experience spans high street to luxury sectors, adept in fast-paced environments. Fluent in English, Hindi, and Gujarati, I'm versatile in various retail settings, focusing on efficiency and customer satisfaction.

BRANDS WORKED WITH

KIA MOTORS

Ping Pong Dim Sum & Cocktails

Sainsbury's

Experience



Retail Assistant

Sainsbury's | Jul 2023 - Now

- Sorted and replenished stock conducted code checks, and managed deliveries.
- Supported grocery store operations by maintaining cleanliness, organizing displays, and assisting customers.
- Managed expired items and promoted items nearing expiry.
- Demonstrated excellent communication and interpersonal skills.
- Worked on checkouts, guided customers, ensured store cleanliness, and maintained transaction accuracy.

Bartender

Ping Pong Dim Sum & Cocktails | Mar 2023 - Jul 2023

- Set up bar per Ping Pong standards, stay in communication with kitchen and floor team.
- Prepare drinks timely, follow standards, and take customer orders with recommendations.
- Maintain well-stocked service stations for efficient service.
- Provide excellent customer service, taking orders professionally and seeking feedback.
- Create opportunities for customer questions, actively seek feedback, and communicate to the manager regularly.

Showroom Sales Assistant

KIA MOTORS | Jan 2021 - Jan 2022

- Streamlined the showroom's administrative processes.
- Answered the phone and emails in an extremely professional manner.
- Assisted the CEO, Managing Director, and Business Development team with day-to-day tasks.
- Organized the showroom and warehouse efficiently.
- Oversaw the showroom's daily operations.

Education & Training

2023 - 2024

Richmond The American University in London

Master of Science,

2020 - 2022

Parul University

Master of Business,