



# Juelson da Cruz

Catering Assistant Manager

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## Languages

English

Spanish

Portuguese

## About

Adept at multi-tasking in fast-paced retail settings, I offer exceptional organisational skills honed from experience in food delivery and catering. Skilled in customer service, complaint management, order handling, and conversant in English, Spanish, and Portuguese.

### BRANDS WORKED WITH

Gorillas/Courier London borough of Chelsea

Preeti Catering Ltd

## Experience

### ● Delivery Rider

Gorillas/Courier London borough of Chelsea | Dec 2021 - Jul 2022

- Food safety.
- Knowledge of Catering techniques.
- Knowledge of Serving techniques.
- Complaint management.
- Order management.
- Hospitality expertise.
- Exemplary communication.
- Health and safety proficient.
- Customer service.
- Food portioning.
- Food assembly.
- Food Hygiene.
- High-volume dining.
- Team leading.
- Organisation.

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### ● Catering Assistant

Preeti Catering Ltd | Jul 2021 - Aug 2021

- Organise and operate catering service for weddings and corporate catering events, ranging in size from 300-600 guests.
- Manage food delivery processes, including efficient storage solutions and meticulous stock rotation to reduce waste.
- Ensure continued cleanliness and usability of crockery, cutlery and utensils for a smooth-running, high-functioning kitchen.
- Inspect dishes and kitchen equipment, such as trolleys and dish equipment, promptly reporting malfunctions to prevent inefficiencies.
- Maintain high standards of food hygiene through event duration checks of food and beverages.
- Learned catering and serving work tasks, providing skilled backup for diverse roles.