



# Jada Belle

Sales Assistant

44 Purser's Cross Rd, London SW6 4QX, UK

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## Languages

English (Fluent)

## About

I'm a very ambitious and motivated in everything that i do. My previous jobs have allowed me to develop a range of different skills in order to help me to gain excellent customer service skills and organisation needed for any future occupation. I have a very creative mindset , with a passion for luxury streetwear, allowing me to coming up with innovative looks , affordable and high end. In my free time,I also make garments for myself and clients as I love the uniqueness and exclusivity of having something that is not available to the masses. I pride myself on being a detailed oriented fashionista which allows me to pass on my knowledge and passion to my client. Overall i would describe myself as a very openminded person with the ability to problem solve in many ways more than one. I have the ability to think outside the box to find the solution to problems that may arise as well as able to find the best second option when needed. I'm reliable , professional and ready to develop my career within selfridges london.

### BRANDS WORKED WITH

- PRIVATE PERSONAL SHOPPING & STYLING
- Selfridges
- HAIR 305 LONDON
- PAN-N-ICE SELFRIDGES
- Superga-London

## Experience

### ● Personal shopping & styling

PRIVATE PERSONAL SHOPPING & STYLING | Jan 2023 - Now

- Building a meaningful personalised client book globally by offering a meaningful experience
- Maintaining my passion and keeping clients up to date with latest trends and must have items tailored to clients personal likings
- Giving guidance and insight into good potential investment pieces to maximise clients assets
- Liaising and keeping good relationships with stores across london & Paris
- Styling high profile clients for different occasions such as music videos , photoshoots & private functions.
- Helping clients build their dream wardrobe from the ground up with the staple items and statement pieces.
- Creating the best customer experience possible by providing a seamless service and honest shopping advice by adapting my service style when necessary, to suit clients preference and needs.
- Following up with clients to make sure items are received or the look went to plan to maintain relationships. Also taking ownership of any queries , I.e. delays with deliveries , to ensure customer satisfaction.



### ● Gift services

Selfridges | Jan 2019 - Jan 2023

- Building a client base and tend to all of their shopping needs
- Provide a personal shopping experience to customers and clients
- Adhere and embody selfridges values and customer service expectations to uphold the standard set through the whole store
- To liaise with different brands around the store to get the best products for clients
- Have excellent product knowledge in all departments of the selfridges store allowing me to advise my clients to the best of my ability
- Reaching suggested KPI and targets set and translate first time sales into long term clients by capturing CRM data. As well as adhering to GDPR standards set by the store when it comes to managing personal information of clients.

### ● SALES ASSOCIATE

Superga-London | Dec 2018 - Jan 2019

- I was required to sort the stock room when deliveries arrive
- To have an extensive product knowledge, and see to any other back of

house needs.

Other requirements included making the customers feel comfortable and welcome in the store, offering excellent customer service.

Targets were set every month meaning that as well as individual progress, we all supported each other to ensure the best success for the store.

- **JUNIOR ASSISTANT**

HAIR 305 LONDON | Jan 2017 - Jan 2018

Seeing to all admin and secretarial needs  
tending to stylist and customers throughout the day

## Education & Training

2018

- **Hammersmith**

GCSE,

2020

- **Hammersmith**

ACADEMY A LEVELS,

2024

- **London South Bank University**

FASHION,

2018 - 2020

- **Hammersmith academy**

Alevel, Computer science