



# Mak Hiulam

Sales Assistant

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## Languages

English (Fluent)

Cantonese (Native)

Korean (Fluent)

Mandarin (Native)

## About

As an experienced Sales Assistant, I've honed my skills in customer service, product knowledge, and managing fast-paced retail environments. My proficiency spans across luxury and premium categories, including womenswear and accessories. I'm adaptable with a flexible approach to tasks and schedules.

### BRANDS WORKED WITH

- lululemon athletica
- UNIQLO

## Experience



### ● Sales Assistant

Prudential plc | Jun 2019 - Aug 2021

- Responsible to assist selling and maintain customer centric communication
- Conduct marketing research and initiate marketing campaign



### ● Marketing Assistant

Prudential plc | Jun 2020 - Aug 2020

- Assist development and execution of marketing campaigns
- Assist in managing social media platforms, including content scheduling and community engagement



### ● Educator (Sales)

lululemon athletica | Oct 2023 - Now

## Education & Training

2022 - 2023

### ● Mountview Academy of Theatre Arts

MA Musical Theatre, Musical Theatre

2018 - 2022

### ● City University of Hong Kong

Bachelor of Business, Marketing

2012 - 2018

### ● Carmel Pak U Secondary School

Secondary School,