



Nikita Jaitly

Retail Assistant

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Languages

English (Native)

About

I am a proactive retail sales assistant with experience at Farrow & Ball and Oseyo. Skilled in customer service, upselling, maintaining displays, and managing communication channels, I excel in fostering positive customer relations across diverse environments.

BRANDS WORKED WITH

Farrow & Ball

Oseyo, H-mart

Creative Events

The Southgate Club

Experience



Showroom Assistant

Farrow & Ball | Jan 2023 - Jan 2024

Engaging in proactive sales and upselling activities within the Farrow and Ball system. Managing communication channels, encompassing phone and email. Facilitating seamless communication and collaboration with customers throughout various project phases. Resulting in positive customer reviews.

Shop Assistant

Oseyo, H-mart | Jan 2022 - Jan 2023

Taking deliveries and checking delivery notes Working at the cash till-cashing up and sorting receipts Aiding customers in selecting or locating products Arranging and maintaining shop displays

Events Worker

Creative Events | Jan 2017 - Jan 2018

Extensive front of house service, including handling cash and EPOS systems, as well as bar work Interacting with customers of many different backgrounds in a helpful, vibrant and efficient manner Working in a variety of environments, such as exhibition centres, outdoor events and concerts.



Bar Staff

The Southgate Club | Jan 2017 - Jan 2018

Interacting with regular customers ensuring quality of service was consistent Making a variety of drinks for events and regular bar service Replenishing the bar stock and keeping the area clean and organised

Education & Training

2018 - 2021

CENTRAL SAINT MARTINS, UAL

Bachelor of Arts, Graphic Communication Design

2016 - 2017

Kensington and Chelsea College

Level 4 UAL Art and Design Tech, Art and Design