

# Salma Amin

I pride myself on my strong customer service skills, always going the extra mile to ensure customer satisfaction

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### Languages

English

#### About

I am very dependable with interpersonal skills, and an excellent communicator and timekeeper. I excel in fast-paced settings whilst offering high quality service. I consistently work with professional manner increasing repeat business and high guest satisfaction.

**BRANDS WORKED WITH** 



## Experience

#### Work placement

Sunny | Mar 2023 - Mar 2023

During my time there I filled out documents, filling in forms and letters, I checked customers' satisfaction with service and products and acted on feedback in with business employees and manager. Managed and dealt with customer complaints by promptly resolving issues and offering helpful solutions. I have strong customer service skills as I work in my dad restaurant sometimes, I excel in taking orders efficiently and strive to create a positive dining experience for guests.

### **Education & Training**

2017 - 2022 • Eltham Hill School GCSEs,