

# Usayd Miah

Customer Service Advisor

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## Languages

English

## About

BRANDS WORKED WITH

- Calendar Club
- EaTo
- Royal Chicken And Pizza
- Tas Restaurant Borough

## Experience



- Customer service adviser**  
Calendar Club | Oct 2022 - Jan 2023
  - Dealing with customer enquiries and serving customers at the till
  - Handling money – cash and electronic payments
  - Recommending products based on customer needs
  - Restocking and replenishing
  - Sorting out large deliveries
  - Attending team meets
- Waiter/Customer Assistant**  
Tas Restaurant Borough | Dec 2022 - Dec 2022
  - This was a during the day work experience placement arranged through my college to provide experience of finance in a work place. I attended this in lieu of attending college.
  - A lot of this experience involved shadowing more experience staff and management, but I did get the opportunity to –
    - Serve customers
    - Handle money (cash and electronic payments)
    - Cashing up with an employee
    - Book keeping with an employee
    - Reason for leaving – short term work experience placement
- Customer Assistant/Cashier**  
Royal Chicken And Pizza | Mar 2021 - Aug 2022
  - This placement started off with my offer of help to provide support to family during a time of staff shortage. I supported during busy times, mainly evenings and at the weekend – reason for leaving: further studies
  - Dealing with customer enquiries and serving customers at the till
  - Handling money – cash and electronic
  - Supporting the chef in preparing food
  - General cleaning duties
  - Replenishing and organising stock
- Customer service adviser**  
EaTo | Aug 2020 - Feb 2021
  - Dealing with customer enquiries and serving customers at the till
  - Supporting the chef in preparing food
  - General cleaning duties
  - Replenishing and organising stock

## Education & Training

- 2022 - 2023 ● **Newham Sixth Form College**  
GCSES,
- 2017 - 2022 ● **Brampton Manor**  
QUALIFICATIONS,