



Haseeb Chohan

Kind and respectful person with successful customer experience and a positive, resilient and confident approach.

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Languages

Urdu (Work Proficiency)

English (Native)

Mandarin (Basic)

About

Proactive retail assistant with extensive customer service experience at SKECHERS and Peter Jones & Partners. Skilled in sales, merchandising, and enhancing customer satisfaction. Adaptable team player who excels under pressure and is committed to achieving KPIs.

BRANDS WORKED WITH

SKECHERS

Peter Jones & Partner's

Odeon Cinema

HARLEY STREET SKIN CLINIC

Ayub Endodontics

Mitcham Medical Centre

Oxfam Charity Shop

Experience



SKECHERS | Jun 2023 - Sep 2023

1. Efficiently process customer transactions, discounts, exchanges and refunds at the point of sale
2. Assisted customers with product selection and provided exceptional service, enhancing overall shopping experience and ensuring customer satisfaction
3. Maintained organized and visually appealing merchandising displays, managing inventory levels, processed stock replenishment and conducted regular stock tasks to ensure accurate inventory records

Peter Jones & Partner's | Jul 2022 - Sep 2022

1. Following merchandising guidelines, replenishment procedures and housekeeping standards to ensure that Peter Jones & Partners is represented at the highest level
2. Deliver Greet, Observe, Talk, Fit, Assist and Thank (GOTFAT) with enthusiasm and consistency, to build valuable, long-term customer relationships
3. Actively seeking knowledge and taking personal ownership of achieving and exceeding location KPIs and supporting all brand promotions and campaigns.

Odeon Cinema | Jul 2019 - Sep 2021

1. Answering phone enquiries and taking bookings in advance by using a digital monitor to book cinema seats
2. Selling cinema tickets and refreshments in the auditorium, handling money and ensuring people are shown to their seats
3. Supervising the auditorium during the performance, dealing with disputes over seating and confronting anyone who is causing a disturbance
4. Serving hot and cold food and drinks from a kiosk in the foyer
5. Displaying and pricing stock in kiosks and vending machines and counting the cash at the end of the day
6. Cleaning and tidying the auditorium, foyer, toilets and other areas at the end of each performance.

general assistant

HARLEY STREET SKIN CLINIC | Aug 2016 - Sep 2016

1. I worked as a general assistant. 2. I was required to assist with administrative duties such as organising files, booking appointment for patients and taking telephone calls. 3. I would also sit with the doctor to observe patients with their treatments and conditions. 4. Providing admin duties and typing documents using Microsoft Office.



general assistant

Ayub Endodontics | Jul 2016 - Aug 2016

1. I worked as a general assistant. 2. My primary role was to assist the dentist as well as the patients. 3. I was required to assist with administrative duties such as organising files, booking appointment for patients and

taking telephone calls. 4. Providing admin duties and typing documents using Microsoft Office.

- **general assistant**

Mitcham Medical Centre | Jun 2016 - Jul 2016

1. I worked as a general assistant. 2. I was required to assist with administrative duties such as organising files, booking appointment for patients and taking telephone calls. 3. As well as sitting in with the doctor to observe patients with their conditions and symptoms. 4. Providing admin duties and typing documents using Microsoft Office.

- **Oxfam Charity Shop | Apr 2015 - Oct 2015**

1. Helping with customer service with clear and communication skills 2. To operate the checkout and handle the cash machine 3. Help clean and stack shelves and prevent any potential hazards which are dealt quickly and efficiently. 4. Greeting customers, handling face-to-face enquiries and managing complaints 5. Managing fitting rooms and advising on products.