



# Samir Mohammed Benchouk

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## Links

in LinkedIn

## Languages

English (Fluent)

French (Fluent)

Arabic (Fluent)

## **About**

Hey there, I'm Samir, a 23-year-old computer science graduate. During my time in university, I not only aced my studies but also hustled through multiple part-time gigs, including some in retail sales. Juggling work and academics taught me the ropes of hard work and time management. I've got a knack for managing teams, both in my professional gigs and academic projects. People often say I'm dedicated and know how to connect with others. Beyond the binary world of coding, I'm a philosophy enthusiast, soaking in both Western and Eastern wisdom. My mix of academic excellence, work experience, and diverse interests makes me a go-getter ready to make a meaningful impact wherever I go.

**BRANDS WORKED WITH** 

BLUE LAGOON (fish and chips)

Evolve Front Of house

MCH

## Experience

#### Part-Time Retail Sales Assistant

MCH | Jan 2019 - Mar 2021

Efficiently supported MCH sales team by providing outstanding customer service, offering fashion advice, and ensuring the availability of requested merchandise, resulting in increased store sales and customer loyalty. Actively engaged with MCH fast paced retail environment, staying updated on the latest fashion trends, and maintaining a keen eye for visual merchandising to enhance product presentation.

### Overnight Store Assistant

Blue Lagoon Fish & Chips | Feb 2022 - Jun 2022

Provided exceptional customer service during overnight shifts, ensuring customer satisfaction and building a loyal late-night clientele for the store.

Assisted in the preparation of high quality fish and chips, strictly adhering to health and hygiene standards while efficiently managing multiple food orders

Maintained inventory levels to ensure product availability, performed thorough cleaning tasks post-service, and set up the store for the subsequent business day.

#### Front Of house Shifts

Evolve Front Of house | Nov 2023 - Now

Demonstrated exceptional versatility and customer service excellence across various front of house roles at evolve company, including hospitality, retail and stadium positions.

Enhanced sales and customer experience by implementing effective upselling techniques and providing personalised service in retail and cashier roles.

# **Education & Training**

2021 University of Strathclyde

Msc Advanced Computer Science,

2023 University of Oran 2

Bsc Computer Science,