

Cecilia Chantal

Retail Sales Assistant

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Languages

English

About

Professional summary Driven professional with background in sales, customer service and operations management across diverse industries. Highly skilled at fostering relationships with customers to increase loyalty and retention while improving satisfaction levels. Seeking to leverage strong target achievement to progress within growing company. Reliable sales associate with strengths in inventory management, training and customer service. Friendly, knowledgeable and hard-working team player. Proven success in satisfying sales objectives and securing repeat patronage. Experience strong retail background and experience in customer service, merchandising and stock management. Works hard to keep shop operating smoothly and customers satisfied. Friendly retail professional with successful background in sales and marketing. Drives sales-goal attainment and customer satisfaction through exceptional customer relations and sales abilities. Proficient in use of POS software. Retail sales professional versed in product placement and merchandising. Extensive experience in inventory management and shipment processing. Skills

BRANDS WORKED WITH

Boots

Experience

- **Retail Sales Assistant**

Boots | Jan 2023 - May 2023

Monitored display stock levels, replenishing for consistently well-stocked sales floor. Carried out back-of-house maintenance, for clear, easy-to-navigate stockroom management. Resolved customer complaints and process issues with proactive problem-solving skills. Completed purchases with cash, credit and debit payment methods, providing customer receipts for reference. Built lasting relationships with clients through customer service interactions. Maintained knowledge of products and features to provide recommendations to customers. Guaranteed high levels of customer satisfaction through product knowledge and attentive service.

Education & Training

2023

- **Federation of School London**

GCSEs,