



# Chanice Strachan

Assistant Supervisor

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## Languages

English (Native)

## About

I am a hard-working, friendly retail professional with experience in customer care at British Red Cross. I excel in greeting customers, identifying their needs, and maintaining store organisation and stock levels. Proficient in complaint handling, transactions, and inventory control.

## Experience

- **Bar Supervisor**

simmons bar | Jul 2022 - Apr 2024

complete daily stock checks and orders. handle customer complaints or refunds on behalf of bar staff. serve customers and handle payments. Ensured the presentation of bar and staff met high quality targets and brand values.



- **Retail Assistant**

British Red Cross | Jan 2021 - Mar 2021

As part of a course I completed at the Fashion Retail Academy, we were assigned work experience in a number of charities in a retail position where I greeted customers and worked to determine their needs in a professional and enthusiastic manner. remained up to date on the latest store offerings, promotions and sales. worked to keep the floor neat, organised and well stocked. performed miscellaneous duties as assigned.