



Kaif Motiwala

Talent Acquisition & Integration Manager

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Languages

English

Urdu

Hindi

About

With over two years in customer service and sales, I've honed my skills in inventory management, handling payments, and resolving customer issues. My dedication lies in elevating the retail experience through meticulous attention to detail and effective communication.

BRANDS WORKED WITH

EL&N

Paul UK Ltd

ItsaCheckmate

Mank business solutions

Experience

● Waiter/Barista

EL&N | Jul 2023 - Now

- Specialized and fully trained to make coffee and special drinks.
- attending to customer compliance.
- Inventory and Stock management.

● Retail Team Member

Paul UK Ltd | Apr 2022 - Jun 2023

- Dealing with customer queries and complaints.
- Handling payments.
- Displaying products.
- Helping with special promotions



● POS integrator

ItsaCheckmate | Jul 2020 - Dec 2020

- Managed Menu Mapping for Restaurant Digital Services.
- Solely handled the in and out flow of the Data related to Menu Mapping on behalf of Restaurants to Online Food Delivery Platform of National and International background.
- Got an extensive amount of exposure to operate industrial software's and data handling skills.
- Considered a critical list of important variables along with an array of system components.

● Clients Acquisition & Service Executive

Mank business solutions | Dec 2019 - May 2020

- Managed & handled international stocks for various clients.
- Demonstration and Explanation of Stock Market to our clients in layman term.
- Communicated with Customers and provided an excellent level of service.
- In-depth exposure to financial markets & handling of healthy client relationship

Education & Training

2022 - 2023

● University of West of The Scotland

Master of Finance,

2019

● University of Mumbai

Bachelor of Management,