

Giovanni Gjini

Founder & Owner

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Languages

English

About

With a foundation in supervising diverse age groups and co-founding a customer-focused enterprise, I excel in creating safe, enjoyable retail environments. My expertise spans complaint handling to stock control, with a passion for luxury fashion and accessories. Proficient in Albanian and English, dedicated to personalised client service.

BRANDS WORKED WITH

*High-End Clothing Boutique

Trampoline Park

Experience



● Extreme Assistant

Trampoline Park | Apr 2022 - Jan 2023

- Supervised individuals ranging from ages 3 to 70 in a trampoline park environment.
- Ensured adherence to health and safety codes, promoting a secure and enjoyable experience for all participants.
- Assisted in organising and coordinating various activities, events, and parties within the trampoline park.
- Effectively communicated with participants and their guardians to address concerns and provide guidance.

● Founder & Owner

| Jan 2021 - Jul 2024

- Specialised in locating and relocating the store to maximise customer engagement and convenience.
- Provided exceptional customer service by working closely with clients to understand their preferences and needs. Built a loyal customer base through personalised attention and excellent product knowledge.