



# Mahmooda Sideeqa

Youth worker, retail sales assistant, nursery assistant

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# Languages

English (Native)

Bengali (Native)

## **About**

I am a dedicated sales assistant with experience at Uniqlo, excelling in customer service on both shop floor and backroom tasks. I adapt quickly to new environments, ensuring a positive shopping experience for all customers. Native English and Bengali speaker.

#### **BRANDS WORKED WITH**

Mama Thai

Spotlight

Freedom People

110% People

# Experience

#### Nursery assistant

110% People | Mar 2024 - Now

Here I work in a nursery setting with children helping them develop their social skills. This is an agency and which is why I don't get work often, I want to work more stable and often.



#### Sales associate

Freedom People | Jul 2023 - Jan 2024

I was working for an agency that deploys its staff in Uniqlo, a clothing brand all around london. I worked in the backroom as well as in the shop floor having a lot of experience in a customer faced environment



#### YOUTH WORKER

Spotlight | Sep 2017 - Aug 2018

Working with a larger demographic, and those with special needs, planning new activities, handling queries, helping to setting up and running workshops with minimum supervision. Giving the young people a voice and confidence to perform and achieve their targets.

### Waitress

## Mama Thai | Aug 2016 - Nov 2019

last week of november- 1 st week december During the year 20 19, mulberry school for girls had allowed all students to go for work experience for a week (5 days), although this was for only 5 days, I learnt a lot in this. Customer service was hugely important as you had to consistently help the customers either finding the items or when asked questions about an item. Teamwork was another skill that I learnt a lot as when I was working there a lot of the employees were smiling and helping each other especially when In the stock room or not knowing what the customer is acking about the product so you ask your collegue. WAITRESS MAMA THAI August 20 16 – November 20 19 Providing a high level of satisfaction through outstanding customer service, offering customers new dishes, assistance and information on the daily new menus, serving food, and preparing in the kitchens, handling cash and card and assisting to day to day tasks.