



Arun Valsan Edoth Kaippurath

Recent graduate.

[View profile on Dweet](#)

Languages

English

About

A seasoned retail professional, I've excelled in customer service roles at TJX Europe and Sainsbury's, thriving in high street to luxury environments. Proficient in client help, complaint handling, online order fulfilment, and inventory control, my multi-tasking abilities ensure smooth store operations.

BRANDS WORKED WITH

Sainsbury's

STC Engineering India

TJX Europe

Experience

● Associate

TJX Europe | May 2023 - Nov 2023

- Delivered positive customer interactions, promptly identifying and resolving individual needs.
- Recorded data accurately, maintaining reliable up-to-date customer and company information.
- Partnered with colleagues to implement impactful solutions improving customer experiences.
- Planned and directed internal operations.
- Prioritized own workload by multitasking projects, handling conflicting deadlines, and managing time.



● Online Assistant

Sainsbury's | Sep 2022 - May 2023

- Helped a team of Online Drivers to efficiently load vans ahead of delivery.
- Worked accurately and efficiently to fulfill customer orders.
- Inspected products before customer delivery to ensure orders met defined quality standards.
- Worked in a team of 6 to smoothly execute weekly customer orders.
- Skillfully handled customer enquiries by phone, email, and integrated chat system.

● Project Engineer

STC Engineering India | Feb 2018 - Jan 2022

- Development of new product taking inputs from customer to meet their requirements.
- Design evaluation and modification of product design for error-free assembly.
- Preparation of BOM and Process planning and machine allocation to meet timeline.
- Documentation of Manufacturing, Inspection, Maintenance and follow-up of Checklist.
- Assembly and Correction of precision injection molds.
- Tool Trial Conduction and inspection of the plastic part.
- Continual Interaction with Customers and Validating and incorporating their views and Needs.
- Conducted research into properties and functionality of proposed mechanical engineering designs.

Education & Training

2022 - 2023

● Anglia Ruskin University

Engineering Management,

2016

● Coorg Institute Of Technology

Bachelor of Engineering,

