



Orlaigh Carroll

Sales Assistant

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Languages

English

About

BRANDS WORKED WITH

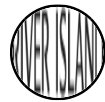
- Levi's Strauss
- Office shoes London
- River Island

Experience

● stylist

Levi's Strauss | May 2023 - Now

- Product knowledge
- Alteration of jeans
- Informed customers of current promotions to increase the stores KPI
- Used consultative sales approach to truly understand customers needs
- Used POS system to process transactions
- Balanced and organised cash register by counting money



● sales assistant

River Island | Oct 2022 - Feb 2023

- Attend customers on the shop floor
- Ensure standards are held across the shop floor
- Took great pride in ensuring positive overall customer experience
- Responsible for managing customer expectations in delivering superior levels of service.
- Processes payments by totaling purchases, processing checks, cash, and store or other credit and debit cards.
- Assists with inventory, including receiving and stocking merchandise.
- Cleaned work areas and perform cashier duties as needed.
- Maintained the cleanliness of the fitting room and sales floor.

● sales assistant

Office shoes London | Jun 2022 - Aug 2022

- Keeping floor standards at all times
- Attending to customers and dealing with any customer enquiries or concerns
- Ensured customer satisfaction and promoted the company's high-level services standards at all times.
- Resolved customer issues promptly by listening and finding creative solutions to rectify the situation to ensure customer satisfaction.
- Provided customer service and product knowledge
- Helped shoppers locate items, recommending suitable products, organizing merchandise on the sales floor, and assembling in-store displays.
- Demonstrated great organizational skills, multitasking skills, the ability to work in a large group, and still stand out.

Education & Training

2017 - 2022

● Holy Family Catholic School

GCSE,