



# Arifuzzaman Imran

I actively contribute to collaborative success leveraging diverse skill set for optimum success.

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## Languages

Bengali

English

## About

With proven retail expertise at Sainsbury's and RICHMAN, I excel in stock management and delivering exceptional customer service. Adaptable across various retail settings, I'm committed to enhancing shopping experiences. Fluent in English and Bengali, I thrive in dynamic environments, ensuring customers always find what they're looking for.

### BRANDS WORKED WITH

- APPLEBYPROPERTIESLTD
- RICHMAN(ClothingBrand)
- Sainsbury's
- THERAINTREE(BoutiqueHotel)

## Experience



### ● Trading Assistant

Sainsbury's | Dec 2023 - Now

- Sorting and replenishing stock,
- Checking dates across sainsbury's produce, fresh foods and dry goods.
- Unloading deliveries.
- Responding to customers to find their required products.

### ● Sales Representative

RICHMAN(ClothingBrand) | Jan 2015 - Mar 2017

- Greetings customers and providing excellent customer service by responding promptly to customer inquiries and complaints
- Pitching relevant products and services to customers and ensuring they have a positive experience in store.
- Promoting products to meet sales targets.
- Receiving shipments of new inventory and restock shelves as needed
- Monitoring stock levels and report any discrepancies to management
- Following company policies and procedures regarding returns and exchanges
- Maintaining an organized and clean store environment to ensure customer satisfaction
- Acting as active team player to reach overall sales target of the store

### ● Waiter

THERAINTREE(BoutiqueHotel) | Jan 2013 - Dec 2014

- information when asked (e.g. about portions, ingredients or potential food allergies)
- Taking customer orders and delivering foods and beverages Asking for customers' IDs to ensure they meet minimum age requirements for consumption of alcoholic beverages
  - Arranging table settings and maintaining a tidy dining area
  - Communicating order details to the Kitchen Staff

### ● Customer Service Executive

APPLEBYPROPERTIESLTD |

- Handling inquiries and providing information about the company's property management services.
- Responding promptly to customer inquiries via phone, email, and in person.
- Assisting customers in the leasing process, explaining terms and conditions.
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## Education & Training

2024

- BPP University  
Master of Laws,

- 2022 ● **The Legal System of England and Wales, University of London**  
Bachelor of Laws,,
- 2015 ● **University of Dhaka**  
Master of Business,,
- 2014 ● **Management Studies, University of Dhaka**  
Bachelor of Business Administration,,