



# Jannat Jalil

Sales Assistant

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## Languages

Italian

Hindi

Bengali

Urdu

English

## About

With a passion for fashion retail honed at Bano Fashion, I excel in creating personalised shopping experiences. Fluent in multiple languages, including basic Italian and Hindi, I quickly adapt to diverse settings, ensuring exceptional customer service and store presentation. My flexibility across various retail environments makes me an ideal candidate for temporary sales roles.

### BRANDS WORKED WITH

Bano Fashion

Beehive Pharmacy

Caterham High School

## Experience



### ● PharmacyAssistant

Beehive Pharmacy | Oct 2023 - Dec 2023

- Assisted with prescription orders and accurately dispensed medications
- Interacted with customers, addressing their questions and concerns regarding medications.
- Gained knowledge of pharmaceutical products and their uses
- Maintained stock levels and ensured proper storage of pharmaceutical products.
- Handled delivery: Received, unpacked from the delivery man, and priced up items.
- Improved communication skills through interactions in the pharmacy setting.
- Developed a strong understanding of attention to detail and patient safety.

### ● Private Tutoring

| Sep 2020 - Mar 2022

- Monitor progress and adjust teaching methods to suit individuals needs, including those with language barriers.
- Provide 1-to-1 instruction on a specific subject or skill
- Assess understanding of the subject and identifying areas where improvement is needed
- Provide feedback on work and progress, and encourage seeking help and asking questions
- Identifying issues through problem solving and analyzing them to find solutions appropriate to the situation
- Engage into thinking creatively and work collaboratively

### ● Sales Assistant

Bano Fashion | Sep 2020 - Sep 2021

- Provide excellent customer service with a friendly and approachable attitude
- Knowledgeable about the products sold in order to assist customers with their inquiries
- Maintain a clean and organized store; restocking shelves and keeping the shop floor clean and presentable
- Work well in a team and communicate effectively with coworkers to avoid misunderstanding

### ● Baby sitting

| Jul 2020 - Now

- Cared for children aged 2-10, ensuring their safety and well-being during parents' absence
- Prepared and served nutritious meals, adhering to dietary restrictions and preferences
- Engaged children in creative and educational activities, fostering their development and imagination



- **High School Prefect**

Caterham High School | Jun 2019 - Jun 2020

- Demonstrated leadership skills by organizing school events and representing student body
- Motivate and inspire others, delegating and completing tasks effectively
- Communication skills where it required me to listen actively along with speaking concisely
- I had responsibility over a variety of tasks and activities, so I learned to manage my time well to handle everything efficiently.
- Collaborated with teachers and staff to address student concerns and improve the school environment.

## Education & Training

2022 - 2023

- **Ebrahim College**

Arabic intensive,

2016 - 2020

- **Caterham High School**

GCSEs,