



Maria Dissing Christensen

Specialist in premium and luxury brands on the Scandinavian market

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Links



Languages

Danish (Native)

English (Fluent)

Swedish (Work Proficiency)

Norwegian (Work Proficiency)

About

Highly organized professional with strong commercial awareness, build through 15 years of experience in luxury lifestyle segment. Significant experience in retail, wholesale, franchise, and department stores management, with proven track record of accelerating revenue and increasing profitability.

KEY SKILLS AND CAPABILITIES

Nordic Market & Trends B2C, B2B & e-comm Brand Building Budget forecasting Buying and profitability Commercial awareness

Customer & Business Excellence ROI analyse

Go-to Market Strategy KPI impact & optimize

Performance management

Project Management

Sales, distribution & growth

Stakeholder relationship management

Talent acquisition and development

BRANDS WORKED WITH

Jimmy Choo Magasin du Nord Marc Jacobs Simone Pérèle AUS

Wunderwear

Experience

Business Consultant

| Jun 2019 - Now

As a freelance consultant, I support and empower independent business owners with overcoming specific projects specifically related to growth, brand building, events and facilitate a 3600 view of the overall business model, product portfolio and provide insights and direction to secure tangible objectives, focus, revenue, and profitability. Significantly specialized within the complexity of the Scandinavian premium and luxury lifestyle market.

Relevant projects;

ISO.POETISM BY TOBIAS BIRK NIELSEN

Creative Director: Tobias Birk Nielsen

Copenhagen based Danish luxury men and unisex streetwear fashion www.tobiasbirknielsen.store

- Project management of winning Zaland & ustainability Award AW22 and Wessel & Vett Fashion Prize 2022, KAPPA collab collection, 2 Copenhagen Fashion Week runway shows, Global sales campaigns and complex KAC onboarding processes
- Professionalized the organization by developing company playbooks on HR, Sales and Marketing
- Added 34 new doors including Coevo (SK), Harvey Nichols (KU), Rubaiyat (UAE), Zalando and Magasin (DK).
- Grew avg. wholesale order value by 98% by eliminating small non-profitable accounts by targeting KAC with better potential and stability.
- Secured business model profitability and grew gross margin +25%.
- Grew Nordic market with webshop traffic +600% and +195% on orders comparing L4L to LY, emphasizing the success of the strategical focus of increasing brand awareness and distribution on the local market.

FEKIH

Creative Director: Maria Fékih

Copenhagen based, Danish women's tailored luxury bridal and RTW de-

signer www.fekih.com

- Conducted extensive optimization of structures, including sales process- and time management, selling ceremony, daily- monthly and yearly cycle planning and secured +30% gross profit
- Managed a fiscal year result of +17%, turning a negative end result from LY of -13% to LY-1's result of +3%.
- Anticipated strategical expansion plan of the product portfolio, adding RTW, occasional wear and a men's bridal dress capsule to capitalize on new markets and secure cash flow throughout the year.
- Project management of 2 trunk shows, e-commerce platform relaunch, new collection sale campaign, 2 photoshoots, talent acquisition, selling ceremony playbook development and event project coordination and marketing.



COUNTRY MANAGER SCANDINAVIA

Jimmy Choo | May 2018 - May 2019

- Opened 3 new Flagship Stores within 4 months and recruited, onboarded and managed sales force of 25 people across the region and achieved ambitious turnover targets.
- Project managed and facilitated opening events for all 3 stores, including VIC hosting program, influencer seeding program and exclusive influencer dinner in CPH.
- Raised sell-thru with +12% within 4 months by persuading severe changes to pre-buyings to better align Scandinavian culture and psychographics.
- Controlled ambitious EOY 2018 target by reaching index 106, through clear KPI objectives, CRM, internal procedures, staff training, product assortment and intelligent selling techniques.
- Established strategical alliances within my network of exclusive hotels, personal shoppers, tax free shopping, lifestyle suppliers and more.
- Secured all three stores were raking within top 10 stores (EMEA) on store operations, also providing the first stock take result in the Jimmy Choo company history with a 0-diff. out-
- Hosted a 1:13 days trip through Scandinavia with company CEO to introduce Scandinavian cultures and best practice performance, based on the successful openings.



AREA RETAIL MANAGER / Denmark and Sweden

Marc Jacobs | Feb 2013 - Apr 2018

MNRetail ApS - Franchise Partner Christian Louboutin, Marc Jacobs, Stella McCartney and Isabel Marant

Market: Denmark and Sweden Reporting to: CEO and COO

- CPH Airport store opening, secured index 122 on Y1 budget and index 105 Y2
- Accelerated stock rotations 100% (!) and 50%+ across brands in the MNRetail brand portfolio (Stella McCartney, Isabel Marent, Christian Louboutin).
- Controlled turnover results of index 98 to LY, compared to a major overall MJ global turnover step
- \bullet Facilitated +24%, +27% and +28% increases on ATVs 2LY against 2016, already having a +2%, +5% and +13% against 2015 results.
- Controlled stock clearance project (negotiated 35% stock return with suppliers, facilitated and controlled stock sale with highest turnover in company history of 1,3 mio DKK and 12% margin).



REGIONAL SALES MANAGER / Denmark

Simone Pérèle AUS | Jun 2010 - Jan 2013

Simone Pérèle SAS was founding a daughter company in the Nordics, I was recruited trough network, to drive the sales into the new region. Having a strong network within lingerie business, I was able to secure close relationships and quick results on revenue. Further, I was operating 3 SIS's in Magasin du Nord, with objectives to become market leader in the department of luxury lingerie.

Results:

Raised stock rotation with KACs with an avg. stock value on index 114 and a sell-thru of index 136, securing better profitability and cash flow for the client.

- Secured turnover results of index 125 to budget and 142 to LY in 2011, and a turnover result of index 110 to 2012 budget, with index 123 to LY.
- Increased turnover in 2012 by index 120 to LY in Magasin Kgs Nytorv, by executing sales and product training, customer analysis and KPI focus points.
- Controlled ATV and raised by index 132 across 3 Magasin shops, by performance management and intelligent selling ceremonies.



DEPARTMENT MANAGER

Magasin du Nord | May 2009 - May 2010

Multibrand Premium Department Store

Initially recruited to join their internal Talent Management Program and to strengthen their customer expertise especially in the lingerie department. Thus 3 months in, I was offered the role as Department Manager of Lingerie, and facilitated remarkable results within very short time.

Store Manager

Wunderwear | May 2007 - Apr 2009

Multibrand Premium and Luxury Lingerie chain, brands such as La Perla, Marie Jo, Prima Donna, Aubade, Cotton Club, Simone Pérèle, Chantelle, Marlies Dekkers, Freya etc.

Began as Sales and Store Management Trainee.

Education & Training

2010 - 2013 Copenhagen Business Academy

Academy Foundation (AF) Degree in Business, International Trade and Marketing

2009 - 2009 BEC Business Academy

HGS, Business Management Modular

2007 - 2009 Copenhagen Business Academy

Vocational education, Sales and Store Management