



# Wasswa Hussein Genza

Sales representative

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## Languages

English

## About

With proven experience in commercial sales and customer service, I excel at promoting products and ensuring customer satisfaction. My adaptability and positive business relationships highlight my commitment to retail excellence. Basic English proficiency supports effective communication in diverse environments.

### BRANDS WORKED WITH

ROOH ALSADAF PROJECT MANAGEMENT SERVICES DUBAI

ATLANTIS THE PALM DUBAI (Outsource)

Chelsea Plaza Hotel

## Experience

### ● Commercial Sales Representative

ROOH ALSADAF PROJECT MANAGEMENT SERVICES DUBAI | Feb 2023 - Jan 2024

v Selling products and services using solid arguments to prospective customers. v Maintaining positive business relationships to ensure future sales. v Present, promote and sell products/services using solid arguments to existing and prospective customers v Perform costbenefit and needs analysis of existing/potential customers to meet their needs.

### ● FnB Attendant

ATLANTIS THE PALM DUBAI (Outsource) | Jan 2019 - Dec 2022

v Delivered food and drinks to tables in a timely and accurate manner. v Sanitized tables and fallowed proper clearing methods to avoid food borne diseases. v Backed up dish washing staff by polishing dishes, glasses and cutlery. v Cleared tables Immediately after guests left in preparation for next service. v Assisted waiters with table settings and beverage refills to support high volume shift.

### ● MUSICIAN / PERSONEL DRIVER

Chelsea Plaza Hotel | Jan 2015 - Oct 2019

Responsibilities v Picking up artist and event performers from the airport to the hotel. v Demonstrated ability to deal peacefully with unforeseen circumstances or delays and use advanced driving techniques to better improve time management and safety. v Drive V.I.P guests or artists to various destinations of performance as programmed and upon srequest out of working hours with knowledge of various cities and efficient routes. v Provided guests with information on hotel's services and directions to resort key attractions. Coordinated with Disney resorts customer service relations group regarding schedules and other promotionsthat can be given to guests. v Operate the vehicle in a safety oriented manner while maintaining a high comfort level v Prioritized and disseminated all travel arrangements of corporate executive with management staff. v Dropping off co-workers later night after work to their home locations.

## Education & Training

2024 - 2024 ● Alison Online School  
MENTALHEALTHSTUDIES,

2004 - 2006 ● Makerere University  
Master of Technology in Information Technology,

2002 - 2003 ● Yale High School  
Master of Education,

1998 - 2001 ● KASAWO SECONDARY SCHOOL

Master of Education,