

# Abbas Datoo

Customer Service Assistant

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## Languages

English

## About

With a strong foundation in customer care, I thrive in fast-paced retail settings. My expertise spans till operation, stock management, and team leadership to boost customer satisfaction. I'm keen to bring my diverse skills to temporary retail roles, demonstrating adaptability across various retail environments.

### BRANDS WORKED WITH

Cineworld

Harrow Mencap

Red Cup Cafe

Sports Direct

## Experience



### Customer service assistant

Cineworld | Oct 2021 - Now

- Operating tills
- Assisting with the general maintenance of the store
- Servicing ice creams stalls
- Assisting with cover during busy periods



### Customer service assistant

Red Cup Cafe | Jan 2021 - Jan 2022

- Responsible for keying in client orders
- Taking orders
- Operating tills
- Trusted with opening and closing the shop



### Customer service assistant

Sports Direct | Jan 2021 - Jan 2021

- Stock checking and replenishment
- Arranging and storing stock in the correct order in the correct stock room
- Assisting customers with finding the right product for sports



### Customer assistance

Harrow Mencap | Jan 2020 - Jan 2021

- Worked in a team environment and was assigned leadership roles for the company
- Successfully led a team of 5 and created a friendly and hate free environment

## Education & Training

2024

### Brunel University

Undergraduate (BSC) in Psychology (sports, health and exercise),

2018 - 2021

### Stanmore College

Level 3 National Diploma in Business Studies,

2014 - 2018

### Whitmore High school

10 GCSEs,,