



# Erakpor Ebohon

I am a very motivated and passionate person with a drive to stand out. I can easily adapt to change and love to take on new challenges and problem solving with a positive outlook. I have experience working as both part of a cohesive team as well as working by myself and I thrive in both situations. I excel when working in a fast-paced environment and I can manage my time efficiently, understanding the importance of meeting deadlines by prioritising my workload. My empathetic nature drives my need for delivering excellent customer service and I have a proven track record of this within my working history.

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## Languages

English

## About

With a proven track record at Marks and Spencer and Slot Benin, I excel in personalised customer service and adept stock management across high street to luxury retail sectors. My basic English proficiency enhances my ability to communicate effectively with a diverse customer base.

### BRANDS WORKED WITH

Contract Marks and Spencer Central London

Permanent Big Taste

Permanent ETUK GLOBAL LIMITED

Permanent Kilimanjaro

Permanent Slot Benin

## Experience

### ● Sales assistant

Contract Marks and Spencer Central London | Nov 2023 - Jan 2024

- Arranging orders and deliveries of stock for customers.
- Being attentive to customers needs.
- Making sure all stock is on display.

### ● Cleaner

Permanent ETUK GLOBAL LIMITED | Sep 2022 - Oct 2023

- Clean, stock and supply designated facility areas
- Dusting, sweeping, vacuuming, mopping
- Stock and maintain supply rooms
- Carry out deep cleaning and detailed cleaning tasks
- Responsible for all basic cleaning in and around the facility or office building

### ● Kitchen Porter

Permanent Big Taste | Jan 2020 - Aug 2022

- Regularly dispose of waste
- Organised and maintained cleanliness in the kitchen and stockroom
- Chop and cut ingredients as per company standards to facilitate kitchen staff
- Participated in the preparation and serving of food as required during rush hours
- Set up equipment for the use of chef and cooks to ensure on-time delivery of food
- "I mopped the floors at the beginning and end of my shift."
- I washed the cookware, utensils, and cutlery so that they could be used continuously
- during the shift
- cleaned and sanitized all the surfaces in the kitchen, which includes the counters, stove, and walls."

### ● Kitchen Assistant

Permanent Kilimanjaro | Oct 2018 - Dec 2019

- cleaned and sanitized all the surfaces in the kitchen, which includes the counters, stove, and walls.
- I washed the cookware, utensils, and cutlery so that they could be used continuously during the shift
- "I mopped the floors at the beginning and end of my shift.
- Set up equipment for the use of chef and cooks to ensure on-time delivery of food
- Participated in the preparation and serving of food as required during rush hours
- Chop and cut ingredients as per company standards to facilitate kitchen staff
- Organised and maintained cleanliness in the kitchen and stockroom
- Regularly dispose of waste

## ● Sales Assistant

Permanent Slot Benin | Aug 2017 - Sep 2018

- Being attentive to customers needs.
- Helping customers find products they are looking for.
- Giving information about the features, quality and availability of different products.
- When necessary, being able to give in-depth technical advice about products.
- Handling payments for purchases.
- Arranging orders and deliveries of stock for customers.
- Advising customers of information relating to their purchase (e.g. warranties, care instructions).
- Alerting customers to any special offers.
- Making sure all stock is on display.
- Being aware of customer activity in the shop, to guard against shoplifting.