



Abdullah Khan Firouz Khan

Sales Assistant

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Languages

English

About

With a proven track record in premium and luxury retail sectors, I excel in customer service, stock management, and sales targets. Fluent in basic English, my adaptability and dedication thrive in dynamic settings, passionately delivering exceptional shopping experiences.

BRANDS WORKED WITH

Arabian Oud/ Westfield shopping centre

Barista Pro Shop

Carphone Warehouse

Zara man/ Brent Cross Shopping Centre

Experience

● sales assistant

Arabian Oud/ Westfield shopping centre | Jan 2022 - Now

My daily duties at Arabian Oud including greeting customers as they entered the store, answering any questions, perfumes stock and performing inventory checks, and doing their bank cash deposit of the company. checking and replenishing stock on displays on customer request or as needed, if the company will allow me. I'm one of the most helpful person for the company as they are calling me for giving back up for my colleagues and going for the company to their different locations and many more.

● Sales assistant

Zara man/ Brent Cross Shopping Centre | Jun 2019 - Jan 2022

My daily duties at Zara man included greeting customers as they entered the store, answering any questions, cataloguing stock and performing inventory checks, checking and replenishing stock on displays on customer request or as needed, handling financial transactions on the till, reporting any issues of concern to senior management, cleaning and housekeeping duties, ensuring the aisles were kept clear for health and safety reasons, and assisting customers in finding different products.



● Barista/Sales Assistant

Barista Pro Shop | Mar 2019 - Jun 2019

I was given the option of flexible hours, and I used this opportunity to show my exceptional self-organisation and dependability by consistently doing my job quickly and effectively. I established excellent relationships with my colleagues while working as a team, always being considerate and respectful. When working with customers, I demonstrated exemplary people skills by putting a significant emphasis on providing the best service while also being approachable and friendly.



● Sales Consultant

Carphone Warehouse | Jan 2018 - Mar 2019

I was prepared for the challenge of working at Carphone Warehouse since I had experience working in a sales setting. I understood what was required of me and what responsibilities I needed to have. My regular duties included attending to the needs of my customers while also handling any complaints. My responsibilities also included outperforming my goals while offering the highest level of customer service. My manager showed tremendous faith in me and let me handle the financial aspects of the job, as well as the cashing out of tills, admin tasks, IT problems, and maintaining the store's highest standards. The store didn't have an assistant manager for the last few months because he left, so I took responsibility for performing his duties with the manager's approval. I was able to manage the place when the manager was absent and work with the team to meet the store's target.

Education & Training

- 2019 ● **London Academy, Spur**
GCSES,
- 2021 ● **Stanmore College Stanmore**
BTECH SCIENCE LEVEL 2,
- 2021 - 2023 ● **Stanmore collage – Stanmore**
ACCESS TO PHARMACY LEVEL 3,