

Bilan Hasan

if i had to choose 3 worlds to describe myself i was choose resourceful, focused and reliable!

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Languages

English

About

Motivated and hardworking individual with exceptional communication skills. Known for building strong relationships with customers and colleagues. Patient, friendly, and adaptable, capable of thriving in high-pressure environments. Highly organised and flexible, available to work weekends and holidays.

BRANDS WORKED WITH

HAP Recruitment Ltd

Team Spirits Airport Operations LTD (Heathrow Duty Free)

The Olerio Group LTD

ZARA (Adecco Agency)

Experience

● sales assistant

ZARA (Adecco Agency) | Jun 2023 - Jun 2023

- Excelled as a sales associate, specialising in selling, restocking, and merchandising.
- Committed to delivering excellent customer service.
- Ensured shop floor's housekeeping standards and tidy cash desk areas.
- Adhered to company security procedures and policies.
- Proficient in understanding and implementing relevant documents.

● cashier/ waitress

HAP Recruitment Ltd | Feb 2023 - May 2023

- Cultivated strong interpersonal skills and a passion for top-notch customer service.
- Prioritised customer satisfaction by personalising assistance.
- Valued professionalism and patience in customer interactions.

● cashier/ customer service assistant

Team Spirits Airport Operations LTD (Heathrow Duty Free) | Nov 2022 - Jan 2023

- Developed excellent communication skills while working with a proactive team.
- Gained confidence in customer interactions and adaptability.
- Thrived in a fast-paced role that required constant mobility.

● customer service assistant

The Olerio Group LTD | Oct 2021 - Apr 2022

- Initiated my career with a waitressing role.
- Managed customer orders and resolved complaints effectively.
- Maintained a clean and welcoming environment.
- Enhanced endurance through prolonged periods on my feet.
- Collaborated effectively with fellow waitstaff, fostering teamwork.