



Halima Khan

Sales Assistant

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Languages

English

Bengali

About

Energetic sales assistant with over 2 years of experience in retail. Maximises sales by offering exceptional customer service by helping others, handling disputes and providing full knowledge of products. Dedicated to delivering positive shopping experience for customers.

BRANDS WORKED WITH

Camden Market

Imperial Health Charity

Experience



● Sales Assistant

Camden Market | Aug 2021 - Sep 2023

- Explained products' benefits and value, engaging customers in new stock to drive sales.
- Maintained excellent visual merchandising standards by routinely cleaning and organising window and point of sale (POS) displays.
- Cultivated excellent customer relationships by providing helpful, friendly and attentive service.
- Maintained, clean, presentable and stunning product displays by conducting routine visual merchandising tasks and deep cleans.
- Opened new merchandise boxes and stocked sales floor racks and shelves with latest items.
- Processed cash and card payments during busy shopping periods to minimise customer waiting times.
- Addressed and resolved complex customer complaints in calm, efficient and friendly manner.
- Provided helpful, attentive sales support to generate positive customer feedback.
- Performed closing duties such as cleaning windows and floors, securing shop premises and cashing-up tills.