



Shruti Agiwal

Sales Associate

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Languages

English

Hindi

About

BRANDS WORKED WITH

WED2B

Marks & Spencer

Experience



Bridal Consultant Intern

WED2B | Feb 2024 - Now

- $\,^{\circ}$ Accelerated sales by 20% and surpassing targets through exceptional customer service and styling expertise.
- Guided brides through the emotional journey of selecting their dream wedding dress.
- Collaborated seamlessly with the team to maintain a visually stunning store environment.
- Exhibited a friendly, enthusiastic persona and providing personalized consultations.



Customer Assistant - Clothing & Apparel

Marks & Spencer | Nov 2023 - Dec 2023

- Utilized precise till operations to ensure seamless transactions, cultivating positive sales environments, and driving ultimate customer satisfaction.
- Seamlessly transitioned between tasks to achieve store targets on weekends, maintaining genuine customer connections.
- Played a pivotal role in maintaining operational efficiency while engaging customers, contributing to Marks and Spencer's success and reputation
- Demonstrated meticulous attention to detail in successfully handling cash transactions, ensuring accuracy and reliability in financial operations.

Education & Training

2023 - 2023 • University of Westminster

Master of Science,

2018 - 2021 Narsee Monjee College of Commerce and Economics

Bachelor of Management,