

Amirkala Thakur

Retail Assistant

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Languages

English

Nepali

Hindi

About

In my role at Cost Cutter, Brockley, I've refined skills in cash handling, customer service, and inventory management, excelling in creating positive shopping experiences. Skilled in transaction efficiency and issue resolution, I adapt seamlessly across various retail settings.

BRANDS WORKED WITH

Cost Cutter, Brockley

Experience

● Retail Assistant

Cost Cutter, Brockley | Oct 2023 - Now

My Job Roles at Cost Cutter Cash Handling and Transactions:

- Processing customer purchases accurately and efficiently at the till.
- Handling cash transactions, providing change, and processing credit/debit card payments.
- Customer Service:
 - Greeting customers and creating a positive shopping experience.
 - Assisting customers with product inquiries, locating items, and offering suggestions.
 - Resolving customer concerns or issues related to transactions.
- Product Scanning and Pricing:
 - Scanning and accurately inputting product information into the point-of-sale system.
 - Ensuring proper pricing by scanning and verifying barcodes.
 - Addressing discrepancies in pricing and updating the system as needed.
- Inventory Management:
 - Monitoring and maintaining stock levels at the checkout area.
 - Informing the team or supervisor when specific products are running low.
 - Participating in periodic stock checks and reporting discrepancies to the relevant department.

Education & Training

2023 - 2024

● University of East London

MBA,,

2017 - 2022

● Nepal College of Information Technology

BBA in Finance,,

2016

● Mithila institute of Technology

+2 in Management,,

2014

● EINSTEIN PUBLIC SCHOOL

10th Class,,