



Tomi Akinyemi

Eager to work and very experienced.

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Languages

English (Native)

Yoruba (Work Proficiency)

Spanish (Basic)

About

I excel in retail tasks like greeting, upselling, inventory control, and managing returns. My social media experience enhances customer engagement and sales. Flexible and adaptable to dynamic retail environments, I bring strong customer service skills to temporary roles.

BRANDS WORKED WITH

Qwicka Kleen and Diligent Technology Group

Cheyne Capital Capital Investment Banking

Experience

Social Media Manager

Qwicka Kleen and Diligent Technology Group | Apr 2020 - Dec 2022

- Developed and managed the budget for social media initiatives, ensuring cost-effectiveness and ROI.
- Established new social media accounts, creating a cohesive brand presence across multiple platforms.
- Monitored social media channels for customer engagement, trends, and opportunities for brand enhancement.
- Maintained and updated social media accounts with fresh content, fostering audience growth and engagement.
- Analyzed performance metrics to adjust strategies and report on results to senior management.
- Collaborated with marketing teams to integrate social media with broader campaigns and objectives.
- Addressed customer inquiries and feedback on social media promptly, providing a high level of service.
- Stayed abreast of changes in social media algorithms and platforms to adapt strategies for maximum visibility.
- Crafted and executed social media advertising campaigns, optimizing for audience reach and engagement.
- Engaged in community management, building relationships with influencers and brand advocates.

Banking Intern

Cheyne Capital Capital Investment Banking | Jun 2019 - Jun 2019

- Helped customers with service needs, product explanations, and banking
- Supported daily operations and processes to meet sales and service goals.
- Prepared banking reports and reconciliation by preparing checks and setting up new accounts.
- · Greeted customers in a bank lobby and assisted with issues.
- Networked to identify potential new clients and expand geographic territories.
- Identified customer financial service needs to prepare proposals and sell services.

Education & Training

2021 - 2024 • Goldsmiths University of London

Bachelor of Science,