



# Tahirah Miah

Customer Assistant

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## Languages

English (Native)

Arabic (Fluent)

Bengali (Work Proficiency)

## About

Experienced retail professional with a track record in customer service and sales. Skilled in handling high-pressure environments, managing POS systems, and exceeding sales targets while providing personalised assistance and fostering team dynamics.

### BRANDS WORKED WITH

Levi's

Radisson Blu

co-op

Pret A Manger

## Experience

### Customer assistant

co-op | Sep 2022 - Nov 2023

- Provided excellent customer service and professionally handled complaints in a high pressure environment.
- Efficiently juggled multiple daily tasks, leading to higher responsibilities, and being given employee of the month.
- Accurately managed cash transactions and operation of POS systems.



### Sales stylist

Levi's | Feb 2022 - Jul 2022

- Welcomed customers, addressed inquiries, and offered personalised assistance on products, receiving positive feedback for exceptional service and product knowledge.
- Contributed to achieving and surpassing store sales targets through effective customer engagement.
- Collaborated with team members to ensure smooth store operations and a positive working atmosphere.



### Receptionist

Radisson Blu | Aug 2021 - Feb 2022

- Managed multi-line phone systems and check-in/ check-out procedures efficiently.
- Provided exceptional customer service, through assisting customers with requests/ inquiries, resulting in positive feedback from both customers and management.
- Created a positive and welcoming experience for hotel guests.

## Education & Training

2022 - 2025

### SOAS University of London

LLB, Law

2019 - 2021

### St Paul's Way Trust

A levels, sociology, history, religious studies